

TRAINING AND SUPPORT

>> FYM Engineering offers complete **training and support** programs appropriate to each of the projects carried out, to guarantee the correct and maximum use of the solutions offered.

>> Main Features

- Training through specific courses taught in the country of destination or in Spain, to operators and managers of the relevant areas or systems of each project before their ending, to teach the basics of the solutions adopted.
- Continuous training, suitable for all levels, for a period of one year from the delivery of the project and through FYM Engineering professionals, specialised in the solutions adopted. Our staff remains in the project location during this period, teaching theoretical and practical classes that guarantee the proper use of the facilities and raise their potential to the maximum level.
- Continuous support 24/7 for a period of one year from the delivery of the project and carried out by FYM Engineering professionals, who are displaced to its location during this period.
- Integral management of product guarantees and system repairs during the period of one year after project delivery.
- Direct contact with our project managers to solve any doubt, include improvements or additional sections to the solutions installed, make modifications required by the client, etc. FYM Engineering maintains continuous and lasting relationships with its clients to meet their needs in the years after the project delivery, creating a bond of trust and unique services.

